

SŽ – Tovorni promet, d.o.o.

Director

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SUBJECT: *Notice about the situation in the implementation of railway cargo services**Dear customers, dear business partners!*

In recent months, we have been facing major obstacles caused by extensive construction works in the area of the Slovenian public railway infrastructure and also on the railway networks of neighbouring countries. The first month of the closure of the Jesenice border crossing is also behind us. The safety renovation of the Karavanke tunnel will take place until July 2021. Upgrading the tunnel will provide greater safety and higher speed in the tunnel, which will mean better services for our customers. During the closure of the tunnel, however, we are all facing great challenges. Due to the closure, SŽ-Tovorni promet, together with all participating carriers and Luka Koper, prepared the organization of train detours across the Spielfeld Strass border crossing and partly across Italy – the Villa Opicina border crossing in the direction of Austria.

Due to the extremely increased number of trains on the detour route, any unexpected infrastructure or other obstacle significantly affects freight transports. Emergency events in Slovenia and abroad, delayed inflow of goods to the border and consequently worse wagon turnaround, unexpected breakdowns of towing and towed vehicles, delayed arrivals of ships to the port, and untimely changes of plans by the customers in the current situation have an extremely negative impact on the organization of bypass trains, as well as on the organisation of other cargo transports. Additionally, the covid-19 virus epidemic is causing further obstacles.

At SŽ-Tovorni promet, together with Luka Koper and other business partners, we strive to follow the expectations of our customers as much as possible, and we daily implement measures to optimize the running of freight trains and the work in Luka Koper. We have set up an operational group that regularly monitors the situation and takes ongoing appropriate measures. SŽ-Infrastruktura, as the manager of the Slovenian public railway infrastructure, also takes care of orderly and safe railway transports in the most efficient manner possible.



At SŽ-Tovorni promet, we thank all users of our services for understanding the difficult situation all the parts of the logistical chain we are faced with. We would like to assure you that the Slovenian transport route is still reliable, and its quality will be further improved after the works are completed. At the same time, we kindly ask you to help us implement our operational measures to support your transports, by planning deliveries in a timely manner and by adapting to the situation, which has also been highlighted by the infrastructure manager.

We are convinced that together we will successfully overcome all the problems we are currently facing. Together with you we will continue to look for operational solutions for the optimal transport flows and to offer you the best possible services.

We thank you for your trust.

Best regards,

*Melita Rozman Dacar, M. Sc.
Director*